

May 20, 2009

Prince Georges County Police Department

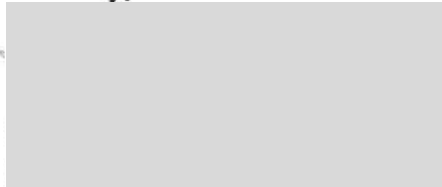
Dear Sir/Madam,

I'm writing to extend my sincerely appreciation and thanks for Officer John O'Connor who so pleasantly, willingly, and diligently followed up with assistance after the burglary that I experienced at my home a few months ago. I explained to Officer O'Connor about my displeasure with the service that I'd previously received from other police officers when it came to my issue – the lack of compassion, the lack of follow-up, and in general a very uncaring and abrupt tone. The officer taking the original report said that he would follow up with my neighbors since most were not home when he took the original report – that did not happen according to the four neighbors that I subsequently spoke with.

Officer O'Connor picked up where the other officers left off, stopping by to complete the police list of items taken from our home. I wish more officers would show the same level of empathy that Officer O'Connor displayed to my family and I.

He is a tribute to Prince Georges County and in my opinion represents what is 'right' with our officers. Please thank him again on our behalf.

Sincerely,

A large rectangular area of the document is redacted with a solid grey fill, obscuring the signature of the sender.

Mitchellville, MD 20721

A small rectangular area at the bottom of the letter is redacted with a solid grey fill, likely containing a phone number or email address.